

INDUSTRY SHEET

Managed IT for Manufacturers

IT support and cybersecurity for Canadian manufacturers with 10 to 150 employees: office IT, ERP infrastructure and the network boundary around the plant floor.

What we run

- Office PCs, shared terminals, scanners and label printers
- The IT under your ERP: servers, network, identity
- Office IT kept separate from warehouse and plant-adjacent networks
- Help desk with after-hours escalation for later shifts
- Detection and response, email security and MFA
- Encrypted backups with tested restores

How it is delivered

We look after office IT, ERP infrastructure and the network boundary around the plant floor. Your equipment vendors keep the controllers. We do not manage PLC or SCADA logic.

Your ERP vendor handles the application, and we coordinate with them.

Our security work is CISSP-led and aligned to CIS Controls v8.1. We respond to critical issues within 1 hour.

What it costs

- Fully managed IT starts at \$185 per user per month.
- Co-managed IT starts at \$160 per user per month. The written scope splits support between your IT lead and Fusion.
- Agreements run two or three years as standard; a one-year term is available at a higher rate.
- Assessments are paid work, and each one is scoped separately.

50 Best

Managed IT Companies in Canada
(e-ChannelNews, 2024 and 2025)

93%

first-contact resolution (Fusion service desk,
measured, as of August 2026)

4.9/5

Google rating, checked August 2026

Start with a free 30-minute discovery call about your plant. Call 416-566-2845 or send us a request.

Contact Fusion Computing · senior reply within 1 business day · fusioncomputing.ca/contact-us/

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