

INDUSTRY SHEET

IT Support and Cybersecurity for Law Firms

Managed IT and CISSP-led cybersecurity for Canadian law firms that have to protect solicitor-client privilege and explain their systems to a malpractice insurer.

What we run

- Help desk, 24/7 monitoring and patching
- Microsoft 365 with Purview sensitivity labels
- Multi-factor sign-in, access rules, endpoint threat detection and response
- Backups with verified restores
- Clio, PCLaw, iManage and NetDocuments support
- eDiscovery and legal hold
- Copilot governance and an AI policy

How it is delivered

Fusion covers your daily support, Microsoft 365, security, backups and vendor coordination. Our clients include 18 law firms.

Your matter folders get their own access, reviewed quarterly. Purview records supported file-access events in SharePoint and OneDrive.

Our security work is CISSP-led and aligned to CIS Controls v8.1. We respond to critical issues within 1 hour.

What it costs

- Fully managed IT starts at \$185 per user per month.
- Co-managed IT starts at \$160 per user per month. The written scope splits support between your IT lead and Fusion.
- Agreements run two or three years as standard; a one-year term is available at a higher rate.
- Assessments are paid work, and each one is scoped separately.

50 Best

Managed IT Companies in Canada
(e-ChannelNews, 2024 and 2025)

93%

first-contact resolution (Fusion service desk,
measured, as of August 2026)

4.9/5

Google rating, checked August 2026

Start with a free 30-minute discovery call about your firm. Call 416-566-2845 or send us a request.

Contact Fusion Computing · senior reply within 1 business day · fusioncomputing.ca/contact-us/

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