FUSION

2026 edition

INDUSTRY SHEET

IT Support for Financial Services Firms

Managed IT, cybersecurity and Microsoft 365 management for Canadian wealth management, advisory, insurance and fintech firms with 10 to 150 employees.

What we run

- Help desk, 24/7 monitoring and patching
- Microsoft 365 management
- Multi-factor sign-in and endpoint threat detection and response
- Backups with verified restores
- Access management and offboarding
- Cyber insurance documentation
- Monthly reports

How it is delivered

Fusion can be your full IT team, or a co-managed partner beside internal IT, compliance or risk staff.

We keep the access logs, incident response records and IT policy documentation that regulators review.

Our security work is CISSP-led and aligned to CIS Controls v8.1. For work-stopping (P1) issues, we aim to respond within 15 minutes, 24/7.

What it costs

- Fully managed IT starts at $185 per user per month.
- Co-managed IT starts at $160 per user per month.
- Agreements run two or three years as standard; a one-year term is available at a higher rate.
- Assessments are paid work, and each one is scoped separately.

50 Best
Managed IT Companies in Canada (e-ChannelNews, 2024 and 2025)

93%
first-contact resolution (Fusion service desk, measured, as of August 2026)

4.9/5
Google rating, checked August 2026

Start with a free 30-minute discovery call about your firm. Call 416-566-2845 or send us a request.

Contact Fusion Computing · reply within 1 business day · fusioncomputing.ca/contact-us/

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