FUSION

2026 edition

INDUSTRY SHEET

IT Support for Accounting Firms

Managed IT and CISSP-led cybersecurity for Canadian accounting, CPA and bookkeeping firms with 10 to 150 employees.

What we run

- Help desk, 24/7 monitoring and patching
- Microsoft 365 administration
- Encrypted backup with tested recovery
- Endpoint and email security, with multi-factor authentication
- Secure access to CaseWare, CCH, TaxCycle and QuickBooks
- Tax season capacity planning

How it is delivered

In managed IT, Fusion runs support and IT operations. In co-managed IT, your IT lead keeps ownership and we add agreed capacity and specialist support.

Our security work is CISSP-led and aligned to CIS Controls v8.1. For work-stopping (P1) issues, we aim to respond within 15 minutes, 24/7.

Your tax-season support is planned in the proposal.

What it costs

- Fully managed IT starts at $185 per user per month.
- Co-managed IT starts at $160 per user per month.
- Agreements run two or three years as standard; a one-year term is available at a higher rate.
- Assessments are paid work, and each one is scoped separately.

50 Best
Managed IT Companies in Canada (e-ChannelNews, 2024 and 2025)

93%
first-contact resolution (Fusion service desk, measured, as of August 2026)

4.9/5
Google rating, checked August 2026

Start with a free 30-minute discovery call about your firm. Call 416-566-2845 or send us a request.

Contact Fusion Computing · reply within 1 business day · fusioncomputing.ca/contact-us/

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