FUSION

2026 edition

INDUSTRY SHEET

IT Services for Transport and Logistics

Managed IT and cybersecurity for Canadian transport and logistics companies with 10 to 150 employees: fleets, warehouses and dispatch.

What we run

- Help desk and day-to-day support
- Device management for tablets, phones and scanners
- The IT under your TMS and WMS: servers, network, backups
- 24/7 managed detection and response
- VPN, warehouse wireless and dock connectivity
- Encrypted backups with tested restores

How it is delivered

One per-user monthly fee covers the support, devices and infrastructure named in your written scope.

We work with your TMS vendor on application issues, across McLeod, TMW, Descartes and BluJay environments.

Our security work is CISSP-led and aligned to CIS Controls v8.1. For work-stopping (P1) issues, we aim to respond within 15 minutes, 24/7.

What it costs

- Fully managed IT starts at $185 per user per month.
- Co-managed IT starts at $160 per user per month. The written scope splits support between your IT lead and Fusion.
- Agreements run two or three years as standard; a one-year term is available at a higher rate.
- Assessments are paid work, and each one is scoped separately.

50 Best
Managed IT Companies in Canada (e-ChannelNews, 2024 and 2025)

93%
first-contact resolution (Fusion service desk, measured, as of August 2026)

4.9/5
Google rating, checked August 2026

Start with a free 30-minute discovery call about your team. Call 416-566-2845 or send us a request.

Contact Fusion Computing · reply within 1 business day · fusioncomputing.ca/contact-us/

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